

Home Farm Anglesey Booking Conditions 2022

Advanced Bookings

A deposit of £40/week is required to confirm a booking with the balance payable a minimum 7 days prior to arrival. Provisional bookings must be confirmed with a deposit within 7 days or we shall assume that it has been cancelled. Occasionally we can accept last minute bookings for 1 or 2 nights if available during high season. Telephone enquiries only with full payment at the time of booking.

Pitch Fees

Payment of your pitch fees constitutes accepting these conditions.

Refunds & Cancellations

If we are unable to offer you the booked holiday and have had to cancel the holiday before it starts, you are entitled to a full refund of the money paid.

If we are unable to let your booking you will be liable for 100% of the total holiday cost. Deposits are non-refundable.

We recommend that you take out your own Cancellation Insurance to cover any loss of holiday that may occur.

(Returns non-applicable)

Premier Pitches

Minimum of 7 nights booking.

Bank Holidays

Minimum of 4 nights stay during bank holiday periods.

Arrivals

Pitches are available from 2pm on day of arrival. If you fail to arrive on your booking date and not contact us, the booking will automatically be cancelled and the pitch re-let.

Departures & Late Stays

Pitches must be vacated by 10.30am at the latest on morning of departure. If a late departure is available you may stay on the pitch for £10 up to 2pm or up to 6pm for 50% of your daily pitch fee.

Requests

Whilst every effort will be made to meet requirements for particular pitches, no guarantee can be given especially during High Season. We will not reserve specific pitches for bookings of less than 7 nights during High Season.

Day Visitors

All day visitors must report to reception to register upon arrival and their vehicles are to be parked in the designated car parks.

All Male or Female groups are not accepted.

Also unrelated mixed groups in excess of 4 persons are only accepted by special arrangement.

Prices

We reserve the right to modify our prices at any time without notice. We reserve the right to cancel or terminate a holiday booked where its guests has failed to disclose all material fact as required on booking. Also rights are reserved to terminate the visit of any person or parties whose conduct in unacceptable or detrimental to the park NO REFUNDS will be given.

Ground Sheets

Only breathable types are permitted on the grass pitches. There is no restriction on the hardstandings.

Extra Cars

Only one car per pitch is allowed. Additional cars must use the parking are provided. No commercial vehicles are permitted on the park.

Dogs

Dogs must always be kept on a short lead and must never be left unattended. Fouling (on the park or dog walk) must always be cleared up and deposited in the receptacles provided. There is an extensive perimeter dog walk to exercise your dog.

Games

Not allowed in the touring areas. There is a separate field dedicated for football and ball games. Outdoor play areas are open for use during daylight hours only.

Noise

Please respect other customers using the park by keeping noise to a minimum between 10pm and 8am.

Bikes

Are allowed on the park during daylight hours only if ridden with due care and safety helmets worn.

Roller Blades, Skateboards, Scooters, Segways or Hoverboards

NOT permitted for safety reasons.

Barbecues

On purpose built stands are allowed. We can loan stands for disposable types. Please ask at reception.

Supervision of Children

A parent or Guardian must accompany their children when visiting the toilets or when using the indoor/outdoor play areas to ensure their safety and regulate their behaviour.

During low and mid-season

Some of the park facilities are subject to reduced opening times which will be displayed outside reception.